

HISD statement in response to KHOU 11 Investigates story students abusing school bus drivers

Transportation Services' primary mission is providing safe service to and from school — for both students and drivers. When riding a school bus, HISD students are expected to follow HISD's Bus Rules, as outlined on pages 4-5 of [HISD's Code of Student Conduct](#).

When an incident does occur, drivers are required to complete a Student Conduct Form and submit it directly to their manager. Department managers review all reports, pulling security footage and going over the incident with the driver to confirm the violation. If the violation is confirmed, the department manager notifies school personnel of the violation. Campus principals/administrators have the authority to suspend transportation privileges for level II acts of student misconduct and above, based on appropriate documentation submitted by Transportation Services.

This practice is being implemented as a way to further ensure both student and driver safety and better track violations. Previously, drivers were required to submit Student Conduct Forms directly to the campus.

Additionally, all drivers are instructed to call 911 or HISD Police if they ever feel as though they or their students are in immediate danger.

Transportation Services has a fleet of more than 1,000 buses, all of which are equipped with internal and external security cameras. We currently have 822 routes, including 224 special education routes.